

		Q4 2014	
Performance Metric	RQI Standard	Radisphere Performance	
Final Reports			
Final Reports	100% final reports (no preliminary reads)	100% final reports (no preliminary reads)	
		(% of cases complying to the standard)	
Turnaround Time			
Emergency Department:			
Stroke protocol	<20 min	90.66% (avg TAT 11min)	
STAT	<30 min	93.88% (avg TAT 28min)	
Inpatient:			
STAT	<30 min	91.48% (avg TAT 38min)	
Expedited	<4 hours	86.53% (avg TAT 2hrs 15min)	
Routine	<18 hours	94.13% (avg TAT 9hrs 37min)	
Outpatient:			
Expedited	<4 hours	90.42% (avg TAT 2hr 26min)	
Routine	<24 hours	93.56% (9hrs 29min)	
Communication			
Consultations 24x7	<60 min	90% (avg 47min)	
Critical Finding Communication**	<60 min	97.65% (avg 19min)	
Specialization			
MR Subspecialist Reads (Neuro, MSK, or Body fellowship, CAQ or proven expertise*)	100%	92%	
PET Subspecialist Reads (Nuclear Medicine fellowship, CAQ or proven expertise*)	100%	100%	
Women's Imaging Subspecialist Reads (Mammography MQSA certification and fellowship or proven expertise*)	100%	100%	
Pediatric Subspecialist Reads (Fellowship, CAQ or proven expertise*)	100%	27%	
Diagnostic Accuracy			
Prospective Double-Blind Peer Review	>1%	1.44%	
Clinically Significant Error Rate	<2%	<2% - Exceeded Goal	
Utilization			
Follow-up Imaging Rate	<10%	4.30%	
Mammography Recall Rate	8-14%	10.10%	

*Proven expertise is determined by radiologist QA scores and study volume in area of expertise.

** The average time until a critical finding is acknowledged by a referring physician